Women's Christian College



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An Autonomous Institution affiliated to the University of Madras
Re-accredited by NAAC in 2019 with Grade A+
College with Potential for Excellence



Dr. Lilian I Jasper, M.A., M.Phil., Ph.D. Principal & Secretary

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Grievance Redressal Policy

The Grievance Redressal Policy of Women's Christian College aims at resolving grievances through the Grievance Redressal Committee (GRC) / Internal Complaints Committee (ICC) in a constructive, transparent manner to ensure positive environment for all the students, faculty and non-teaching staff.

- Grievances related to academic, administrative, procedural matters and cases of harassment are covered under this policy.
- The Grievance Redressal Cell (GRC), WCC reviews academic, administrative, procedural complaints and resolves grievances (https://wcc.edu.in/grievance-redressal-cell/)
- Students / non-teaching staff / faculty can submit grievances to the GRC as a formal written complaint, through the online portal or the complaint box
- The Internal Complaints Committee (ICC) handle addresses sexual harassment cases as per the guidelines of the Prevention of Sexual Harassment (POSH) Act, 2013 https://wcc.edu.in/internal-complaints-committee-icc/
- The college creates awareness on the grievance redressal mechanism in place to all students and faculty
- All grievances will be kept confidential to protect the interests of the concerned parties

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Chennai-600 006